

Allen B. Horne, MD
Old Dominion Medical Center
6715 Whittier Avenue, Suite 100 • McLean, VA 22101

TRANSFERRING YOUR MEDICAL RECORDS

We have retained Cariend, a medical records custodian, to manage records for the next 7 years starting on November 1, 2024.

Cariend is not a medical provider and does not handle billing, medications, or referrals.

For the fastest processing of medical records requests, please visit Cariend's website:
<https://www.cariend.com/request-records/>

You will need to complete the Records Release Authorization Form and provide a copy of a government-issued photo ID as required by HIPAA. If you prefer to mail your request:

Cariend ROI
PO Box 1866
Thomasville, GA 31799-1866

For those without internet access, Cariend can be reached by phone at (404) 991-7080. Please note that HIPAA laws do not allow medical records to be released based on a phone or email request. If you have questions about the process, Cariend can be contacted via email at request@cariend.com, but sensitive personal information or documents should not be sent by email.

Your medical records can also be accessed via the Practice Fusion portal. Please contact our office if you need help setting up your account.

We will gladly send current medical information and office notes to your new provider upon request. For full 7-year charts, please allow Cariend to fulfill those requests after November 1, 2024.

Our Medical Records line will remain available for your requests, and we look forward to assisting you.

Please contact Julie at (703) 327-5316 to resolve any outstanding balances.